



24 hour worldwide emergency assistance

The attached card provides an emergency claims service to our customers. The telephone numbers on the back of the card allow urgent access to professional help from specialist cargo surveyors in a time of crisis.

Please use this service when:

- Your local AXA office is closed.
- Your cargo has suffered loss or damage and extent of this loss or damage is likely to increase unless immediate assistance is received from qualified surveyor
- The insurance certificate or policy covering your cargo is valid and the loss or damage is insured under the conditions provided.

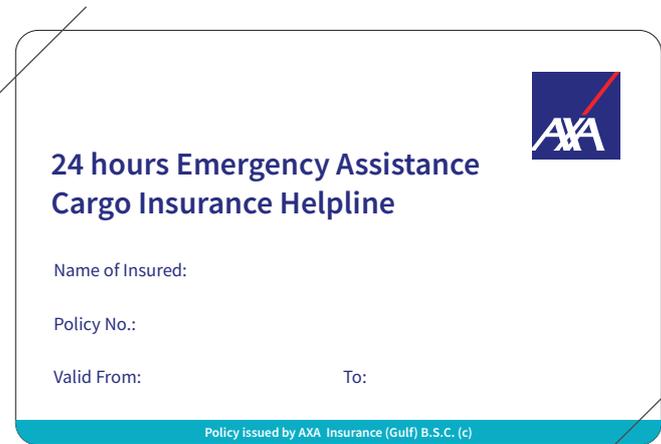
Opening hours of AXA offices are as follows:

UAE
 Sunday to Thursday
 8am to 5pm
 Friday and Saturday closed

Qatar
 Sunday to Thursday
 8am to 5pm
 Friday and Saturday closed

Bahrain
 Sunday to Thursday
 8am to 4pm
 Friday and Saturday closed

Oman
 Sunday to Thursday
 8am to 5pm
 Friday and Saturday closed



Please keep the card in a safe place. This unique service from AXA ensures your interests are protected at all times.